

RESIDENTIAL

ESCALATION PROCESS

HOW TO RAISE AN ISSUE OR QUERY

NORTHFIELD

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SWANBOROUGH

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BRIGHTHELM

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EAST SLOPE

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LEWES COURT

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STANMER COURT

SEF.StanmerCourt@mitie.com

NORWICH HOUSE

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ESCALATING TO A BUILDING MANAGER OR SUPERVISOR

NORTHFIELD AND LEWES COURT

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NORWICH HOUSE, SWANBOROUGH AND BRIGHTHELM

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EAST SLOPE

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STANMER COURT

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KINGS ROAD AND OFF-CAMPUS

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RESIDENTIAL MAINTENANCE PRIORITIES

EMERGENCY REPAIRS

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